

NEWSLETTER



2022/6

July 1st 2022

Contact Information

Apartment owners

General Failures

service
VZB Vastgoed,
 office hours 09:30-17:00
070-4273 372
emergency number
070-311 02 44
info@vzbvastgoed.nl

Sewerage

RRS

Tenants

For all failures

Heimstaden, every day
 00:00 – 24:00 hours. **085 - 0866039**
service@heimstaden.nl
 (or online serviceportaal)

Elevator problems

ORONA 24/7 breakdown

0172 – 446111



FACEBOOK en WHATSAPP are useful for mutual communication between residents, but please note it is not a means of reporting malfunctions and/or complaints to the VvE board.

Replacing meters by Techem

In the period from May 30 to June 24, the company Techem carried out the replacement of the heat meters. Unfortunately, a number of residents were not present at the agreed time and a second appointment will therefore have to be scheduled. It was also the intention that Techem's technicians would also replace the hot water meters, but the vast majority of these were not replaced due to differences in connection dimensions and the malfunctioning of the valve for the hot water meter. A new plan will be made to replace the hot water meters, whereby the hot water will have to be turned off several times for the majority of the homes. Where necessary, the valve will also be replaced.

Installer Electricity and Intercom

The installer for the intercom and electricity, Smits van Emmerik, has announced that they will have to pull the plug as of 1 July 2022, because they cannot find new staff. There are several parties in the region that can handle electrical issues, such as replacement lighting in storage areas. We have now received a new quote for this that falls within the agreed budget. We are looking for a suitable party for the intercom.

Chat trick

It often happens that thieves ring the doorbell with an excuse and manage to get into a house. Sometimes they ask you for a glass of water or a pen and paper and an accomplice sneaks into your house while you are doing this. Thieves also pose as meter reader or repairman. The thieves can be men, women or children. Older people are often victims of these practices. To prevent you from falling victim to this, we offer you a number of prevention tips:

- Never just let a stranger in;
- If you want to help someone with something, have them stand outside and close the outside door while you get what you want to give (a pen or glass of water, for example);
- Thieves come in all shapes and sizes and often wear smart suits. Also cute looking children or mothers with children cannot by definition be trusted;
- Do not let strangers use your toilet, rather refer them to a public toilet;
- Ask meter readers and repairers for their identification and check it carefully. Tell direct that you will call the company or institution and actually do so. Search on the internet to the number. Close the door while calling;
- Do not let people use your (mobile) telephone;
- Do not pay (postage) costs for parcels that you have not ordered. Cases are known where a fake courier asks people to pay via a mobile card. The wrong card is then returned and money is stolen from the account.

INVITATION WALK-IN EVENING

Every 1st Monday of the month
 from 19.30 to 21.00 hours
 in the office of VvE

next one July 4th 2022

You're welcome to come and visit us.
 No need to sign up in advance.

Safety holiday period

General tips

- Always call 112 in a suspicious situation. You know your own neighborhood best, so if you don't trust it, Then that is for a good reason;
- Provide burglary-resistant hinges and locks, with the SKG quality mark 2 stars with R;
- Never leave keys on the inside of the lock;
- Store house keys in a fixed place;
- Provide good lighting at entrance doors;
- Place a card in the meter cupboard with details of people who can be warned;
- Mark valuable objects with zip code / house number;
- Take pictures of valuable objects;
- Store valuables in a safe at home or at the bank;
- Don't turn your house into a shop window, keep valuable equipment, such as laptops and iPads, out of sight.

When leaving the house

- Leave a light on when it is dark and you are not at home. Then it looks like someone is there. For example, use an automatic light switch. Use a time-clock;
- Close windows and doors properly, even if you are only going to be away for a short while. Also always lock the door;
- Do not hide house keys under a doormat or in a flower pot. These are no 'secret places' for burglars either;
- If necessary, give a key to someone you can trust;
- Do not put an address label on your key (keychain).

In case of absence for a longer period of time

- Leave plants in their usual place;
- Give the house an inhabited impression;
- Have someone empty the mailbox;
- Ask the neighbors to keep an eye on things;
- Let the neighbors know where to reach you;
- Report your absence to the police.

IMPORTANT: Smoke detectors from 1 July 2022 legally required for all homes

